

# Des Moines, West Des Moines & Polk County Area Rates & Services

Effective August 1, 2004

## Cable Service<sup>†</sup>

Broadcast Basic . . . . .	\$13.00
Family Cable (includes Broadcast Basic) . . . . .	\$43.95

## Digital Star Paks<sup>†</sup>

All packages include a Digital Converter and Digital Gateway (Interactive Guide, Digital Music and PPV Access)

Mediacom One Star* . . . . .	\$9.95
<i>Includes Starz!</i>	
Mediacom Two Star Showtime* . . . . .	\$17.95
<i>Includes Starz! and Showtime (Add Cinemax for only \$8.00)</i>	
Mediacom Two Star HBO* . . . . .	\$21.95
<i>Includes Starz! and HBO (Add Cinemax for only \$8.00)</i>	
Mediacom Three Star* . . . . .	\$29.95
<i>Includes Starz!, HBO and Showtime (Add Cinemax for only \$8.00)</i>	
Mediacom Four Star* . . . . .	\$42.95
<i>Includes Starz!, HBO, Showtime, Cinemax and Digital Plus</i>	

## Digital Programming<sup>†</sup> Requires Digital Converter and Digital Gateway

Digital Plus* . . . . .	\$8.00
<i>Includes up to 40 Special Interest Channels</i>	
Digital en Espanol* . . . . .	\$5.95
<i>Includes 9 video channels and 8 music channels</i>	
Pay-Per-View Movies** . . . . .	\$3.99 per movie
Video On Demand Movies** . . . . .	\$3.99 per movie

## A la carte Premium Services<sup>†</sup>

HBO* . . . . .	\$13.95
Starz!* . . . . .	\$8.00
Showtime* . . . . .	\$9.95
Cinemax* . . . . .	\$9.95
Cinemax* (when added to Two Star or Three Star Paks) . . . . .	\$8.00

## Advanced Products<sup>†</sup>

HDTV Tier . . . . .	\$9.95
Digital Video Recorder Service . . . . .	\$4.95
<small>Digital Video Recorder (DVR) service and HDTV service (where available) require an HDTV/DVR capable digital converter. Premium HDTV feeds (where available) require an HD capable digital converter and a subscription to the respective premium service.</small>	

## Mediacom Online<sup>SM†</sup> Cable Modem Required

### Monthly Residential Rates

Mediacom Online <sup>SM</sup> Service with Modem Rental . . . . .	\$45.95
<small>(Includes \$10 savings when subscribing to both Online and Video services.)</small>	
Mediacom Online <sup>SM</sup> Service with Modem Rental . . . . .	\$55.95
Mediacom Online <sup>SM</sup> Service – Modem supplied by customer . . . . .	\$42.95
<small>(Includes \$10 savings when subscribing to both Online and Video services.)</small>	
Mediacom Online <sup>SM</sup> Service – Modem supplied by customer . . . . .	\$52.95
Additional Dynamic IP Address . . . . .	\$5.00

### Online Installation Fees

Standard Installation . . . . .	\$59.95
<small>(Installation of cable modem to one existing outlet)</small>	
Self Activation (Current Video Subscribers Only) . . . . .	\$29.95
Premium Installation . . . . .	\$99.95
<small>(Installation of cable modem, computer setup and additional outlet, if required)</small>	
Premium Installation with Ethernet card (NIC) . . . . .	\$124.95

## MediaMax<sup>†</sup> (Digital Service plus Mediacom Online)

MediaMax Two Star* . . . . .	\$54.00
<small>(Includes a discount when you subscribe to both Online and Digital Video services)</small>	
MediaMax Four Star* . . . . .	\$76.95
<small>(Includes a discount when you subscribe to both Online and Digital Video services)</small>	

\* Does not include Family Cable. \*\* Adult and special event prices may vary. † Per month fee. Rates are subject to change.

## Monthly Equipment Rental & Fees<sup>†</sup>

Digital Converter with Remote . . . . .	\$5.00
<small>(Does not include Interactive Guide, Digital Music and PPV access)</small>	
Advanced (HDTV/DVR) Converter with Remote . . . . .	\$7.50
<small>(Does not include Interactive Guide, Digital Music and PPV access)</small>	
Digital Gateway (Digital Converter Required) . . . . .	\$3.00
<small>(Includes Interactive Guide, Digital Music and PPV access)</small>	
Cable Modem . . . . .	\$3.00

## Cable Installation and Service

Prewired Home Installation* (one outlet) . . . . .	\$27.50
Unwired Home Installation* (one outlet) . . . . .	\$41.99
Installation of Additional Outlet (same trip) . . . . .	\$13.49
Installation of Additional Outlet (separate trip) . . . . .	\$19.99
Field Reactivation of Account . . . . .	\$27.50
Electronic Reactivation of Account . . . . .	\$1.99
Transfer of Service (one outlet) . . . . .	\$14.50
Hourly Service Charge . . . . .	\$29.00
Field Change of Service . . . . .	\$15.99
Electronic Change of Service . . . . .	\$1.99
Connection of Consumer Owned Equipment** (same trip) . . . . .	\$5.99
Connection of Consumer Owned Equipment** (separate trip) . . . . .	\$12.99
Purchase A/B Switch . . . . .	\$5.00
Install A/B Switch During Initial Home Installation . . . . .	\$13.95
Install A/B Switch Requiring Separate Installation . . . . .	\$21.95
Unreturned Digital Converter/ Cable Modem . . . . .	\$300.00
Unreturned Standard Converter/ Addressable Converter . . . . .	\$100.00
Unreturned HDTV Converter . . . . .	\$500.00
Unreturned Converter Remote Control . . . . .	\$25.00

\* Applies to all standard installations up to 150 feet from main cable line. Some installations require custom work and prices may vary. Charges for any non-standard installations will be quoted in advance of work. Full payment is due prior to commencement of work. Relocation of existing wiring and wall fishes is not included.

\*\* This is a per item charge, including such items as a VCR, DVD player, home stereo, game equipment, etc.

## Billing Policies

Services are billed one month in advance. Payments are due by the tenth day after the "bill from" date. All accounts not paid by the due date may be assessed a \$5.00 late payment processing fee on the next statement. A \$20 field collection charge will be applied to all accounts with unpaid balances sent to the field for collection. The customer's continued acceptance of service will be deemed an agreement to pay in accordance with this schedule of rates and charges. A \$20 handling fee will be charged to accounts for any check returned for insufficient funds. Seven days advance notification is required for termination of service. All leased equipment must be returned. Failure to return will result in unreturned equipment charges up to \$500 per unit.

## Taxes and Fees

The rate schedule does not include franchise fees, FCC fees, copyright taxes, or other associated surcharges.

## How to Contact Us

Call Center (24 hours a day / 7 days a week) . . . 1-800-332-0245

